

MOBILITY NEWS

South Central Kansas Coordinated Transit Council, Inc. Newsletter

Volume 1, Issue 1
September 2021

Welcome to Issue 1!

Mobility News will be a quarterly newsletter for Kansas CTD 9, the South Central Kansas Coordinated Transit Council, Inc. Topics discussed will include relevant transit news, training opportunities, a member spotlight, and more.

CTD 9 Fast Facts

A few helpful facts on CTD 9!

Q: What counties make up CTD 9?

A: Butler, Cowley, Harper, Harvey, Kingman, Sedgwick, and Sumner Counties.

Q: Who are the Officers?

A: **Chair** - Annette Graham; **Vice-Chair** - Crystal Noles;
Secretary - Jessica Warren; **Treasurer** - Michelle Stroot

Upcoming Issues

Look for new issues in March, June, September, and December!

“Many of our riders comment they would not be able to live in our County without public transportation to keep them independent!”

*- Jennifer Wolff, Harper County
Department on Aging & Public
Transportation*



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Highlights from Haysville Hustle:

Successes: “We have doubled ridership nearly every month since April 2021. The more people know about the service the more they want to use the Haysville Hustle.”

Needs: “We have a Financial Assistance program that helps pay for rider’s fare if they qualify. This is a donation based program.”

Successes from Across the CTD

Survey Results

Recently, a survey was sent out to all CTD members with a variety of questions about their services. Here are some of the successes the respondents wanted to highlight:

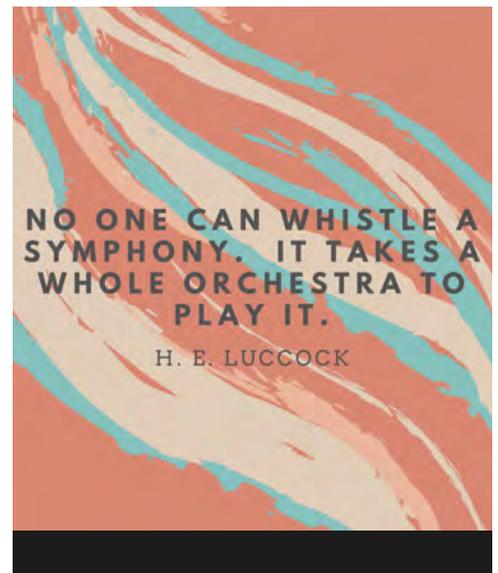
“We were able to find jobs during COVID. We were able to continue services on a smaller scale during COVID. We also were able to outreach many clients during this time.” - *Lisa Schawe, Episcopal Social Services*

“We have not shut down one day and had continuous ridership throughout the pandemic.” - *BreAnna Monk, City of Derby*

“Many of our students benefit in communication skills by going out into the community on a regular basis.” - *Cassidy Hardin, Heartspring*

“Recently updated vinyl art on our mini-buses to launch a new look. Also updated ad’s last year to correspond with a new more current look. Drivers got embroidered logo shirts & business cards with their work cell #'s which boosted their morale & professional appearance.” - *Jennifer Wolff, Harper County Department on Aging & Public Transportation*

“We were able to host our summer camp offering education and socialization for special education students ages 5-21. We were one of the only agencies hosting an in-person camp. We had many new families contact us, because the camps they accessed before were either no longer running or providing an alternative that didn’t work for them. They really wanted access to services for their kids. We hosted 7 weeks of camp partnered with USD 259 for the first 6 weeks. We provide transportation for community based activities. It was a successful summer.” - *Kristin Phillips, The Arc of Sedgwick County*



In Short:

Mobility management can be broadly defined as creating and managing mobility options, at both the systemic and system-to-customer levels, to improve the reach, efficiency, and affordability of public transportation services.*

To learn more about what your Mobility Manager can do for you, contact Jessica at:

Jessica.Warren2@sedgwick.gov
316-660-1923
<https://ksrides.org/>



What is Mobility Management?

According to the *National Center for Mobility Management*, Mobility management is an approach to designing and delivering transportation services that starts and ends with the customer. It begins with a community vision in which the entire transportation network—public transit, private operators, cycling and walking, volunteer drivers, and others—works together with customers, planners, and stakeholders to deliver the transportation options that best meet the community's needs.*

Common Mobility Manager Tasks:

- **Assessment** - Assessing services to look for strengths and gaps in existing services as well as the potential for new or extended service
- **Educational Outreach** - Presentations to governing body/board of directors, travel training for new riders, presentations to other agencies/groups, etc.
- **Funding** - Grant searching, identifying local match (*the Mobility Manager cannot apply for grants on your behalf or work on your grant materials*)
- **Public Relations** - Assistance in developing advertising materials, anonymously utilizing services to provide feedback, creating surveys and conducting outreach to receive public feedback
- **Service Coordination** - Establishing and maintaining working relationships with other area agencies (i.e. setting up meetings to discuss vehicle maintenance/sharing, connection points, etc.)
- **Service Design** - Assists with designing and launching new or expanded services
- **Research** - Researching programs, policies, etc. on a specified topic

*Source: <https://nationalcenterformobilitymanagement.org/for-mobility-managers/>



Agency Directory, A—H

Agency	Contact Name	Contact Email
Arc of Sedgwick County	Kristen Phillips	kphillips@arc-sedgwickcounty.org
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